



SURFACE ACCESSORIES

CLEANING & USAGE INSTRUCTIONS

Always handle your accessory with care to maintain its appearance. To clean, wipe the outer surface with a soft, lint-free cloth.

This symbol identifies safety and health messages in this Accessories Guide

WARNING: Read Safety & Health Info

Read this product guide and the guide for the device you are connecting this accessory to for important information and the terms of the Limited Warranty that apply to the Microsoft® device that you have purchased. Keep all printed guides for future reference. Failure to follow instructions and properly set up, use, and care for this product can increase the risk of serious injury or death, or damage to the device or devices. For an online version of this guide and additional support, go to: www.microsoft.com/surface/support

Warning: Do Not Attempt Repairs

Do not attempt to take apart, open, service, or modify the product, accessories, or power supply. Doing so could present the risk of electric shock or other hazard. Any evidence of any attempt to open and/or modify this device, including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty.

Warning: Choking Hazard

This device may contain small parts which may be a choking hazard to children under 3. Keep small parts away from children.

Warning: Small Children

This device and its accessories are not toys. Do not allow small children to play with them because they could hurt themselves or others, damage the device, or use services that increase your mobile device bill. Keep the device and all its parts and accessories out of the reach of small children.

REGULATORY INFORMATION

Disposal of Waste Batteries and Electrical & Electronic Equipment

This symbol on the product or its batteries or its packaging means that this product and any batteries it contains must not be disposed of with your household waste. Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of batteries and electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment due to the possible presence of hazardous substances in batteries and electrical and electronic equipment, which could be caused by inappropriate disposal. For more information about where to drop off your batteries and electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product. Contact weee@microsoft.com for additional information on WEEE and waste batteries.

This device is not intended for use in machinery, medical or industrial applications. Any changes or modifications not expressly approved by Microsoft could void the user's authority to operate this device. This product is for use with NRTL Listed (UL, CSA, ETL, etc.), and/or IEC/EN 60950-1 compliant (CE marked) Information Technology equipment. No replaceable parts included. This device is rated as a commercial product for operation at +32°F (+0°C) to +104°F (+40°C).

Potential Presence of Regulated Substances in Microsoft Hardware per the Management Methods for Controlling Pollution by Electronic Information Products. The following table lists product components that may have substance concentrations above the concentrations outlined in the Management Methods for Controlling Pollution by Electronic Information Products (Ministry of Information Industry Order #39).

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WARRANTY

BY USING YOUR MICROSOFT SURFACE PURCHASED FROM AN AUTHORIZED RETAILER ("MICROSOFT HARDWARE"), OR MICROSOFT BRANDED ACCESSORY PURCHASED FROM AN AUTHORIZED RETAILER ("ACCESSORY"), YOU AGREE TO THIS WARRANTY.

BEFORE USING IT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT ACCEPT THIS WARRANTY, DO NOT USE YOUR MICROSOFT HARDWARE OR ACCESSORY. RETURN IT UNUSED TO YOUR RETAILER OR MICROSOFT FOR A REFUND. See www.microsoft.com/surface/warranty for more information.

This warranty gives You specific legal rights. You may also have other rights which vary from country to country. This warranty applies to the extent permitted by law and unless restricted or prohibited by law.

1. Warranty

- (a) For **one (1) year** from the date You purchased Your Microsoft Hardware or Accessory from an authorized retailer ("Warranty Period"), Microsoft warrants, only to You, that the Microsoft Hardware or Accessory will not malfunction due to a defect in materials or workmanship under Normal Use Conditions.
- (b) This is the only warranty Microsoft gives for Your Microsoft Hardware or Accessory. Microsoft gives no other guarantee, warranty, or condition. No one else may give any guarantee, warranty, or condition on Microsoft's behalf.
- (c) IF YOUR COUNTRY'S LAW GIVES YOU ANY IMPLIED WARRANTY, INCLUDING AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ITS DURATION IS LIMITED TO THE WARRANTY PERIOD. Some countries do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to You.
- (d) **Other Definitions.** "You" means the original end-user. "Normal Use Conditions" means ordinary consumer use under normal conditions according to the instruction manual.
- (e) In Australia, Your Microsoft Hardware or Accessory comes with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have Your Microsoft Hardware or Accessory repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

2. How to Get Warranty Service

- (a) Before starting the warranty process, please use the troubleshooting tips at www.microsoft.com/surface/support.
- (b) If the troubleshooting tips do not resolve Your problem, then follow the online process at www.microsoft.com/surface/warranty.
- (c) **Back up Your Hard Drive and Delete Confidential Information.** Before sending Your Microsoft Hardware or Accessory to Microsoft or taking it to an authorized retailer for service, be sure to:
 - (I) BACK UP YOUR HARD DISK DRIVE AND KEEP A COPY OF ANY DATA (INCLUDING PHOTOGRAPHS, DOCUMENTS, VIDEO, MUSIC, ETC.) OR PROGRAMS YOU WANT TO SAVE. MICROSOFT AND RETAILERS ARE NOT RESPONSIBLE FOR YOUR DATA OR PROGRAMS AND MAY ERASE THEM.
 - (II) DELETE ANYTHING YOU CONSIDER CONFIDENTIAL. MICROSOFT AND RETAILERS ARE NOT RESPONSIBLE FOR YOUR PRIVACY IF YOU LEAVE CONFIDENTIAL INFORMATION ON YOUR DEVICE.For more information, please see: www.microsoft.com/surface/warranty.

3. Microsoft's Responsibility

- (a) After You return Your Microsoft Hardware or Accessory to Microsoft or an authorized retailer, Microsoft or the retailer will inspect it.
- (b) If Microsoft or the retailer determines that the Microsoft Hardware or Accessory malfunctioned due to a defect in materials or workmanship during the Warranty Period under Normal Use Conditions, Microsoft or the retailer will (at its option) repair or replace it, or refund the purchase price to You. Repair may use new or refurbished parts. Replacement may be with a new or refurbished unit.
- (c) After repair or replacement, Your Microsoft Hardware or Accessory will be covered by this warranty for the longer of the remainder of Your original Warranty Period, or 90 days after Microsoft or the retailer ships it to You.
- (d) MICROSOFT'S RESPONSIBILITY TO REPAIR OR REPLACE YOUR MICROSOFT HARDWARE OR ACCESSORY, OR TO REFUND THE PURCHASE PRICE, IS YOUR EXCLUSIVE REMEDY.
- (e) If Your Microsoft Hardware or Accessory malfunctions after the Warranty Period expires, there is no warranty of any kind. After the Warranty Period expires, Microsoft may charge You a fee for its efforts to diagnose and service any problems.

Surface™

4. Warranty Exclusions

- Microsoft is not responsible and this warranty does not apply if Your Microsoft Hardware or Accessory is:
- (a) damaged by use with products not sold or licensed by Microsoft;
 - (b) opened, modified, or tampered with (including, for example, any attempt to defeat or circumvent any Microsoft technical limitation or security mechanism, etc.), or its serial number is altered or removed;
 - (c) damaged by any external cause (including, for example, by being dropped, exposed to liquid, used with inadequate ventilation, etc., or failure to follow instructions in the instruction manual);
 - (d) scratched, dented, etc. or shows other cosmetic damage; or
 - (e) repaired by anyone other than Microsoft or an authorized retailer.

Microsoft does not guarantee that Your use of the Microsoft Hardware or Accessory will be uninterrupted, timely, secure, or error-free, or that data loss will not occur.

5. EXCLUSION OF CERTAIN DAMAGES

MICROSOFT IS NOT RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES; ANY LOSS OF DATA, PRIVACY, CONFIDENTIALITY, OR PROFITS; OR ANY INABILITY TO USE YOUR MICROSOFT HARDWARE OR ACCESSORY. THESE EXCLUSIONS APPLY EVEN IF MICROSOFT HAS BEEN ADVISED OF THE POSSIBILITY OF THESE DAMAGES, AND EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. Some countries do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to You.

6. Additional Terms

If You attempt to defeat or circumvent any Microsoft Hardware or Accessory technical limitation or security system, You may cause Your Microsoft Hardware or Accessory to stop working permanently. You will also void Your warranty, and make Your Microsoft Hardware or Accessory ineligible for authorized repair, even for a fee.

7. Choice of Law

This warranty is valid only in Australia and in New Zealand. In Australia, this warranty is governed by and is to be construed in accordance with the laws applicable in New South Wales. In New Zealand, this warranty is governed by and is to be construed in accordance with the laws applicable in New Zealand.

Microsoft's address in Australia: Microsoft Pty. Limited 1 Epping Road, North Ryde NSW 2113, AUSTRALIA
Microsoft's address in New Zealand: Level 5,22 Viaduct Harbour Avenue, Auckland, NEW ZEALAND

LIMITED WARRANTY

BY USING YOUR SURFACE PURCHASED FROM AN AUTHORIZED RETAILER ("MICROSOFT HARDWARE"), OR MICROSOFT BRANDED ACCESSORY PURCHASED FROM AN AUTHORIZED RETAILER ("ACCESSORY"), YOU AGREE TO THIS WARRANTY.

BEFORE USING IT, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT ACCEPT THIS WARRANTY, DO NOT USE YOUR MICROSOFT HARDWARE OR ACCESSORY. RETURN IT UNUSED TO YOUR RETAILER OR MICROSOFT FOR A REFUND. See www.microsoft.com/surface/warranty for more information.

This warranty gives You specific legal rights. You may also have other rights which vary from country to country. This warranty applies to the maximum extent permitted by law and unless restricted or prohibited by law.

1. Warranty

- (a) For **one (1) year** from the date You purchased Your Microsoft Hardware or Accessory from an authorized retailer ("Express Warranty Period"), Microsoft warrants, only to You, that the Microsoft Hardware or Accessory will not malfunction due to a defect in materials or workmanship under Normal Use Conditions ("Express Warranty").
- (b) This is the only express warranty Microsoft gives for Your Microsoft Hardware or Accessory. Microsoft gives no other guarantee, warranty, or condition. No one else may give any guarantee, warranty, or condition on Microsoft's behalf.
- (c) YOU MAY HAVE AN IMPLIED WARRANTY UNDER STATUTE, INCLUDING AN IMPLIED WARRANTY OF MERCHANTABILITY QUALITY OR FITNESS FOR A PARTICULAR PURPOSE ("Implied Warranty").
- (d) Other Definitions. "Hong Kong" means the Hong Kong Special Administrative Region of the People's Republic of China. "Microsoft" means Microsoft Corporation. "Normal Use Conditions" means ordinary consumer use under normal conditions according to the instruction manual. "You" means the original end-user.

2. How to Get Warranty Service

- (a) Before starting the warranty process, please use the troubleshooting tips at www.microsoft.com/surface/support.
- (b) If the troubleshooting tips do not resolve Your problem, then follow the online process at www.microsoft.com/surface/warranty.
- (c) **Back up Your Hard Drive and Delete Confidential Information.** Before sending Your Microsoft Hardware or Accessory to Microsoft or taking it to an authorized retailer for service, be sure to:
 - (I) BACK UP YOUR HARD DISK DRIVE AND KEEP A COPY OF ANY DATA (INCLUDING PHOTOGRAPHS, DOCUMENTS, VIDEO, MUSIC, ETC.) OR PROGRAMS YOU WANT TO SAVE. MICROSOFT AND RETAILERS ARE NOT RESPONSIBLE FOR YOUR DATA OR PROGRAMS AND MAY ERASE THEM.
 - (II) DELETE ANYTHING YOU CONSIDER CONFIDENTIAL. MICROSOFT AND RETAILERS ARE NOT RESPONSIBLE FOR YOUR PRIVACY IF YOU LEAVE CONFIDENTIAL INFORMATION ON YOUR DEVICE.For more information, please see: www.microsoft.com/surface/warranty.

3. Microsoft's Responsibility

- (a) After You return Your Microsoft Hardware or Accessory to Microsoft or an authorized retailer, Microsoft or the retailer will inspect it.
- (b) If Microsoft or the retailer determines that the Microsoft Hardware or Accessory malfunctioned due to a defect in materials or workmanship during the Express Warranty Period or any Implied Warranty period under Normal Use Conditions, Microsoft or the retailer will (at its option) repair or replace it, or refund the purchase price to You. Repair may use new or refurbished parts. Replacement may be with a new or refurbished unit.
- (c) After repair or replacement, Your Microsoft Hardware or Accessory will be covered by this warranty for the longer of the remainder of Your original Express Warranty Period or Implied Warranty period or 90 days after Microsoft or the retailer ships it to You.
- (d) MICROSOFT'S RESPONSIBILITY TO REPAIR OR REPLACE YOUR MICROSOFT HARDWARE OR ACCESSORY, OR TO REFUND THE PURCHASE PRICE, IS YOUR EXCLUSIVE REMEDY.
- (e) If Your Microsoft Hardware or Accessory malfunctions after the Express Warranty Period, or any Implied Warranty period expires, there is no warranty of any kind. After the Express Warranty Period, or any Implied Warranty period expires, Microsoft may charge You a fee for its efforts to diagnose and service any problems with Your Microsoft Hardware or Accessory.

4. Warranty Exclusions

Microsoft is not responsible and this Express Warranty does not apply if Your Microsoft Hardware or Accessory is:

- (a) damaged by use with products not sold or licensed by Microsoft;
- (b) opened, modified, or tampered with (including, for example, any attempt to defeat or circumvent any Microsoft technical limitation or security mechanism, etc.), or its serial number is altered or removed;
- (c) damaged by any external cause (including, for example, by being dropped, exposed to liquid, used with inadequate ventilation, etc., or failure to follow instructions in the instruction manual);
- (d) scratched, dented, etc. or shows other cosmetic damage; or
- (e) repaired by anyone other than Microsoft or an authorized retailer.

Microsoft does not guarantee that Your use of the Microsoft Hardware or Accessory will be uninterrupted, timely, secure, or error-free, or that data loss will not occur.

5. EXCLUSION OF CERTAIN DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY LAW, MICROSOFT IS NOT RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL LOSSES OR DAMAGES; ANY LOSS OF DATA, PRIVACY, CONFIDENTIALITY, OR PROFITS; OR ANY INABILITY TO USE YOUR MICROSOFT HARDWARE OR ACCESSORY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, THESE EXCLUSIONS APPLY EVEN IF MICROSOFT HAS BEEN ADVISED OF THE POSSIBILITY OF THESE LOSSES OR DAMAGES. Some countries do not allow the exclusion or limitation of certain losses or damages, so this limitation or exclusion may not apply to You.

6. Additional Terms

If You attempt to defeat or circumvent any Microsoft Hardware or Accessory technical limitation or security system, You may cause Your Microsoft Hardware or Accessory to stop working permanently. You will also void Your warranty, and make Your Microsoft Hardware or Accessory ineligible for authorized repair, even for a fee.

7. Choice of Law

This warranty is valid only in Hong Kong. This warranty will be subject to and construed in accordance with the law of your country of residence

SURFACE 附件

清洁及使用说明

请小心使用您的附件，以保护其外观。如需清洁，请使用不会脱落棉绒的软布擦拭外部表面。

在附件指南中，该符号表示安全和健康消息

警告：请阅读安全和健康信息

请阅读本产品指南以及与此附件相连接的设备的指南，以了解重要信息和适用于您购买的 Microsoft® 设备的有限担保条款。请妥善保管所有书面指南以供将来参考。如果不按照说明进行操作，导致该产品安装、使用和保管不当，可能会对身体造成严重伤害甚至死亡，还可能导致设备损坏。如果需要联系版本的本指南以及其他支持，请访问：www.microsoft.com/Surface/support

警告：不要尝试维修

不要尝试拆卸、打开、维修或修改本产品、配件或电源。这样做可能会带来触电或其他危险。如果有证据证明您曾尝试打开和/或改造本设备（包括剥开、刺破或移除标签），您将不再享受有限担保。

警告：窒息危险

本设备包含的小部件可能会导致 3 岁以下的儿童发生窒息危险，请让孩子远离这些小部件。

警告：儿童

本设备及其附件并非玩具。请勿让儿童玩弄它们，因为他们可能会伤害到自己或其他人、损坏设备或者使用增加您的移动设备帐单费用的服务。

请将本设备及其所有零部件和附件放置在儿童接触不到的地方。

规定信息

废旧电池和电子电气设备的处理

产品、产品电池或包装上标有该符号表明该产品及其电池不能随生活垃圾一起丢弃。同时，您有义务将其送交适当的收集点，以便回收利用电池和电子电气设备。由于电池和电子电气设备中可能存在有害物质，因而分类收集和回收利用有助于保护自然资源，防止由于处理不当而对人类健康和环境造成潜在的负面后果。有关电池和电子电气废弃物丢弃地点的详细信息，请与当地的市政办公室、生活垃圾处理服务部]或出售该产品的商店联系。有关处理废旧电子电气设备（WEEE）和废旧电池的其他信息，请与 weee@microsoft.com 联系。

本设备不适用于机械、医疗或工业应用。任何未经 Microsoft 明确认可的更改和修改，都可能会导致用户失去使用该设备的授权。本产品用于 NRTL 列出的（UL、CSA 和 ETL 等）和/或 IEC/EN 60950-1 兼容的（具有 CE 标志）信息技术设备，不包括可维修零件。本设备作为商业产品可在华氏 +32 度（摄氏 +0 度）至华氏 +104 度（摄氏 +40 度）的环境下操作。

按照《电子信息产品污染控制管理办法》的规定，Microsoft 硬件中可能存在受限物质。下表列出了其物质浓度可能会超出《电子信息产品污染控制管理办法》（信息产业部 39 号令）中规定的浓度的产品组件。

版权

本文中表述的信息和观点（包括 URL 和其他的 Internet 网站参考资料）如有更改，恕不另行通知。

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受监管的物质

根据《电子信息产品污染控制管理办法》的各项规定，对 Microsoft 硬件产品中可能含有所规定的物质或元素进行如下标识：

下表所列的产品部件中的某些物质或元素的含量可能超出《电子信息产品污染控制管理办法》（信息产业部令第 39 号）标准规定的限量要求。

部件名称	铅	汞	镉	六价铬	多溴联苯	多溴二苯醚
电缆 – USB	X	○	○	○	○	○
片式电容器	X	○	○	○	○	○
片式电感器	X	○	○	○	○	○
片式电阻器	X	○	○	○	○	○
二极管	X	○	○	○	○	○
五排针	X	○	○	○	○	○
电感器	X	○	○	○	○	○
螺母，镀镍	X	○	○	○	○	○
透镜垫圈	X	○	○	○	○	○
PbF-适配器和电缆	X	○	○	○	○	○
组件，USB 到 PS/2						
PCB	X	○	○	○	○	○
镀锡铜线	X	○	○	○	○	○
谐振器	X	○	○	○	○	○
焊料、焊膏、焊锡条	X	○	○	○	○	○
钢部件（镀镍）	X	○	○	○	○	○

SURFACE 配件

清潔及使用指示

取用配件時請務必留心，以維護它的外觀。清潔時，請用不含棉絨的軟布擦拭裝置的外殼表面。

此符號代表本《配件指南》中的安全與健康訊息

警告：請詳閱安全與健康資訊

請閱讀本產品指南以及與此配件相連接之裝置的指南以瞭解重要的資訊，以及適用於您所購買的 Microsoft® 裝置的有限限疵責任擔保條款。請妥善保管所有書面指南以便日後參考。若未能依照指示以適當安裝、使用與維護此產品，可能會進一步對身體造成嚴重傷害甚至導致死亡，亦可能造成裝置損壞。如想取得本指南的版上版本以及其他主題的支援，請移至：www.microsoft.com/Surface/support

警告：請勿嘗試自行維修

請勿拆解、打開、維修或改造產品、配件或電源供應器。這些動作可能導致電擊或其他危險。若有任何證據顯示您曾嘗試打開和/或改造本裝置 (包括斷除、戳破或取下任何標籤)，將導致有限限疵責任擔保失效。

警告：引發窒息的危險

此裝置包含細小零件，可能會讓 3 歲以下兒童有窒息的危險。請避免讓兒童接觸到細小零件。

警告：幼童

本裝置及其配件並非玩具。請勿讓幼童把玩本裝置及其配件，因為可能會導致兒童誤傷自己或他人、造成裝置損壞，或誤購導致您行動裝置帳單費用增加的服務。

請將裝置及其所有零件和配件置於幼童拿不到的地方。

法規資訊

廢棄電池與電子電機設備處理

產品或其電池或其包裝上若有此符號，則表示此產品與其內含電池不得隨家庭廢棄物一併處理。而您必須負起責任，將此廢棄物送至適當的電池與電子電機設備回收站。此與家庭廢棄物分開的收集與回收行動，有助於保育自然資源，並防止因電池與電子電機設備的不當廢棄處理，導致其中的有害物質對人體健康與環境造成負面影響。如需要了解您所在地的電池與電子電機設備廢棄處理場所的相關資訊，請與您當地的市政機關、家庭廢棄物處理服務機構，或您購買該產品的店家連絡。請與 weee@microsoft.com 連絡，取得 WEEE 與廢棄電池的其他資訊。

本裝置不適用於機械、醫療或工業用途。任何未經 Microsoft 書面同意的變更或修改可能會導致使用者操作本裝置的授權無效。本產品適用於通過 NRTL 測試（UL、CSA、ETL 等），且/或符合 IEC/EN 60950-1 (CE 標示) 的資訊技術設備。本產品未附贈任何維修零件。本裝置為商業產品，操作溫度介於 +09°C (+32°F) 至 +40°C (+104°F) 之間。

Microsoft 硬體中可能存在《電子信息產品污染控制管理办法》(Management Methods for Controlling Pollution by Electronic Information Products) 所列之管制物質。下表列出之產品元件，其所含物質濃度可能高於《電子信息產品污染控制管理方法》(信息產業部第 39 號令) 列示的濃度標準。

著作權

本文件中的資訊及觀點，包含 URL 及其他網際網路網站參考資料，如有變更恕不另行通知。

本文件並未授與您任何 Microsoft 產品的智慧財產相關法律權益。本文件得因內部參考之用而複製並使用。

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有限保證

使用從授權零售商購買的 MICROSOFT SURFACE (「MICROSOFT 硬件」)，或使用從授權零售商購買的 MICROSOFT 原廠配件 (「配件」)，即表示您同意本保協議。

在使用產品之前，請仔細閱讀本保證。如果您不接受本保證，請勿使用 MICROSOFT 硬件或配件。請將未使用的產品退回零售商或 MICROSOFT 以獲得退款。詳情請參閱 www.microsoft.com/surface/warranty。

本保證賦予您特定的法律權利。您可享受其他權利，這些權利因各國情況而有所不同。本保證在法律允許的最大範圍內適用，但法律限制或禁止的除外。

晶体管	X	○	○	○	○	○
○：表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T11363-2006 标准规定的限量要求以下。						
X：表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363-2006 标准规定的限量要求。						

有限保修

您使用向授权零售商购买的 MICROSOFT [品牌名称]（“MICROSOFT 硬件”），或向授权零售商购买的 MICROSOFT 品牌配件（“配件”），即表示您同意本保修协议。

使用产品前，请仔细阅读本保修协议。如果您不接受本保修协议，则请勿使用您的 MICROSOFT 硬件或配件。请将未使用的产品退回给您的零售商或 MICROSOFT 以获得退款。要了解更多信息，请访问 www.microsoft.com/surface/warranty**。**

本保修协议给予您特定的合法权利。您还可能拥有其他权利，这些权利随国家/地区而异。本保修协议适用于法律所允许的最大范围，除非受到法律限制或禁止。

1. 保修条款

- 自您向授权零售商购买 Microsoft 硬件或配件之日起一 (1) 年内（“明示保修期”），Microsoft 保证（仅针对您），Microsoft 硬件或配件在正常使用条件下将不会因材料或工艺上的缺陷而出现故障（“明示担保”）。
- 以上是 Microsoft 为您的 Microsoft 硬件或配件提供的唯一明示担保。Microsoft 不提供任何其他保证、担保或条件。任何其他人亦不得代表 Microsoft 提供任何保证、担保或条件。
- 您可能拥有法令规定下的默示担保，包括对可销售品质或特定用途适用性的默示担保（“默示担保”）。
- 其他定义。**“香港”指中华人民共和国香港特别行政区。“Microsoft”指 Microsoft 公司 (Microsoft Corporation)。“正常使用条件”是指普通消费者根据使用说明书在正常情况下使用产品的情形。“您”是指原始最终用户。

2. 如何获得保修服务

- 在开始保修过程之前，请先使用以下网址提供的故障排除提示：www.microsoft.com/surface/support。
- 若故障排除提示无法解决您的问题，请遵循以下网址提供的在线过程：www.microsoft.com/surface/warranty。
- 为您的硬碟备份，並刪除機密資料。將 Microsoft 硬件或配件送至 Microsoft 或帶到授權零售商進行維修之前，請確定：
 - 為硬碟備份，並保留一份包含所有資料（包括相片、文件、影片、音樂等）或要儲存程式的複本。Microsoft 和零售商對您的資料或程式概不負責，並可能予以清除。
 - 請刪除所有您認為機密的資料。如果您在裝置上留有機密資料，對於您的私隱，Microsoft 和零售商概不負責。詳情請參閱下列網站：www.microsoft.com/surface/warranty。

3. Microsoft 的責任

- 您将 Microsoft 硬件或配件退回给 Microsoft 或授权零售商后，Microsoft 或零售商将对其进行检查。
- 如果 Microsoft 或零售商确定，Microsoft 硬件或配件在明示保修期或任何默示保修期内，在正常使用条件下，由于材料或工艺上的缺陷出现故障，Microsoft 或零售商将（根据自己的选择）对其进行维修或更换，或向您退还货款。维修可使用全新或翻新部件。更换可提供全新或翻新产品。
- 维修或更换您的 Microsoft 硬件或配件后，其保修期将为以下期限中的较长者：您原先明示保修期或默示保修期的剩余时间，或 Microsoft 或零售商向您运送维修或更换硬件或配件后的 90 天内。
- Microsoft 有责任维修或更换您的 Microsoft 硬件或配件，或向您退还货款，这是为您提供的唯一补救。
- 如果您的 Microsoft 硬件或配件在明示保修期或任何默示保修期到期后出现故障，您将不能获得任何形式的保修。在明示保修期或任何默示保修期到期后，若需诊断和维修您的 Microsoft 硬件或配件的任何问题，Microsoft 向您收取费用。

4. 保修排除

如果您的 Microsoft 硬件或配件出现以下情况，Microsoft 将不承担责任，本明示担保将不适用：

- 与非 Microsoft 销售或授权的产品一起使用时发生损坏；
- 打开、修改或篡改产品（包括任何企图突破 Microsoft 任何硬件或配件的技术限制或安全机制的情形），或更改或删除序列号；
- 因任何外部原因而损坏（包括掉落、被液体浸湿、使用时通风不足等情形，或未能按照说明书的指示进行使用的情形）；
- 划伤或凹陷等，或其他外形损伤；或
- 经 Microsoft 或授权零售商之外的其他人员维修的情形。

Microsoft 不保证您使用 Microsoft 硬件或配件时响应及时、安全、无差错、无中断、不会发生数据丢失。

5. 特定损坏排除

在法律允许的最大范围内，针对任何间接、偶然、特殊、或后果性损失或损坏，任何数据、隐私、机密或利润损失，或您的 Microsoft 硬件或配件任何无法使用的情形，Microsoft 将不承担责任。这些例外情况将在法律允许的最大范围内适用，即使 Microsoft 已被告知此类损失或损坏的可能性也是如此。某些国家/地区不允许排除或限制特定损失或损坏，因此本条限制或排除可能对您不适用。

6. 附加条款

如果您企图突破或绕过任何 Microsoft 硬件或配件的技术限制或安全系统，可能会导致您的 Microsoft 硬件或配件永久停止工作。您还将失去保修服务，您的 Microsoft 硬件或配件将无资格获得授权维修甚至是收费维修。

7. 法律的选择

此保修协议仅在香港有效。此保修协议将受香港法律的约束并据其进行解释。

1. 保證

- 從您向授權零售商購買 Microsoft 硬件或配件之日起的一 (1) 年內（「明示保證期」），Microsoft 僅向您保證在正常使用條件下，其硬件或配件不會因材料或工藝出現缺陷而發生故障（「明示保證」）。
- 這是 Microsoft 向您 的 Microsoft 硬件或配件提供的唯一明示保證。Microsoft 概不提供任何其他擔保、保證或條件。其他任何人均不能代表 Microsoft 提供任何擔保、保證或條件。
- 您可根據法規享有隱含保證，包括對特定用途可商售品質或適用性的隱含保證（「隱含保證」）。
- 其他定義：**「香港」指中華人民共和國香港特別行政區。「Microsoft」指 Microsoft Corporation。「正常使用條件」指一般消費者根據說明手冊在正常使用條件下使用產品的情況。「您」指原使用者。

2. 如何獲得保證服務

- 在啟動保證程序之前，請使用下列網站的疑難排除提示：www.microsoft.com/surface/support。
- 如果疑難排除提示不能解決您的問題，可依循下列網站的網上程序：www.microsoft.com/surface/warranty。
- 為您的硬碟備份，並刪除機密資料。將 Microsoft 硬件或配件送至 Microsoft 或帶到授權零售商進行維修之前，請確定：
 - 為硬碟備份，並保留一份包含所有資料（包括相片、文件、影片、音樂等）或要儲存程式的的複本。MICROSOFT 和零售商對您的資料或程式概不負責，並可能予以清除。
 - 請刪除所有您認為機密的資料。如果您在裝置上留有機密資料，對於您的私隱，MICROSOFT 和零售商概不負責。詳情請參閱下列網站：www.microsoft.com/surface/warranty。

3. Microsoft 的責任

- 您将 Microsoft 硬件或配件退回 Microsoft 或授权零售商后，Microsoft 或零售商将對其進行檢查。
- 如果 Microsoft 或零售商確定該 Microsoft 硬件或配件是在正常使用條件下，於明示保證期或隱含保證期內，因材料或工藝缺陷而發生故障，Microsoft 或零售商將（按其選擇）予以維修或更換，或向您退還購買款。維修時可能使用新零件或翻新的零件。更換時，可能以新機或翻新過的機器更換。
- 經過維修或更換，並且在 Microsoft 或零售商把產品運送給您後，您的 Microsoft 硬件或配件將會於原明示保證期或隱含保證期或 90 日的所剩日數內（取日數較長者），受本保證保障。
- MICROSOFT 負責維修或更換您的 MICROSOFT 硬件或配件，或者退還購買款，即是您可享受的全部補償。
- 如果您的 Microsoft 硬件或配件在明示保證期或任何隱含保證期屆滿後發生故障，則不享有任何保證。明示保證期或任何隱含保證期屆滿後，Microsoft 可就其同等 Microsoft 硬件或配件進行的任何故障診斷和檢修向您收費。

4. 保證的除外規定

如果您的 Microsoft 硬件或配件出現以下任何一種情況，Microsoft 不承擔責任且本保證不適用：

- 因使用並非由 Microsoft 出售或許可的產品所造成損壞；
- 經過開啟、修改或擾動（例如包括、試圖破壞 Microsoft 的任何技術限制或安全機制），或其序號變更或修改；
- 因任何外部原因而受損（例如包括、摔落、與液體接觸、使用時通風不足等，或未遵守說明手冊中的指示）；
- 擦傷、凹陷等，或出現其他表面損壞；或
- 由 Microsoft 或授權零售商以外的任何人維修。

Microsoft 不擔保使用 Microsoft 硬體或配件時不受干擾，亦不擔保使用時能及時、安全且零錯誤，或不會出現遺失資料的情況。

5. 某些損害的除外規定

在法律允許的最大範圍內，對於任何間接、附帶、特殊或相應而生的損失或損害；任何資料、私隱、保密性或利潤的損失；或無法使用您的 MICROSOFT 硬件或配件，MICROSOFT 概不負責。即使 MICROSOFT 已獲知這些損失或損害的可能性，這些除外規定在法律允許的最大範圍內仍適用。某些國家不允許排除或限制若干損失或損害，因此此項限制或除外規定可能不適用於您。

6. 其他條款

如果您試圖破壞或避開 Microsoft 硬件或配件的任何技術限制或安全系統，可能導致您的 Microsoft 硬件或配件永久停止運作，這樣做亦將使您的保證無效，並令您的 Microsoft 硬件或配件失去得到授權維修服務的資格，即使付費亦無法恢復。

7. 法律選擇

本保證僅在香港有效。本保證將受您居住國家的法律管轄並按該等法律詮釋